



Job Title: **Software Support Engineer**

Education: Graduate with Computer Science as major

Experience: 2+ Years

Location: Karachi

Salary: Dependent upon experience

Job Description: Haydrian is one of the world's leading providers of anti-money laundering software, consulting, and training solutions. Our Karachi office is seeking a junior software support professional to assist in the continuing expansion of our domestic and regional business.

Specific Duties:

1. Provide technical support to customers.
2. Hardware/ Software troubleshooting.
3. Assist Haydrian Implementation Team.
4. Diagnose hardware software issues and rectify them.
5. Provide pre-sales support to Haydrian Sales team.
6. Present Haydrian AML solution to customers (Functional & Technical).

Specifications:

- Good knowledge of LINUX, JAVA, PostgreSQL (RDBMS), including Shell scripting.
- Knowledge of networks will be preferred.
- Knowledge of Pervasive Data Integrator will be preferred.
- Support customers on hardware/ software issues on phone or by visiting.
- Excellent communication skills with the ability to provide top quality presentations and product demonstrations.
- 2+ years experience in Customer Support to financial industry clients or relevant experience.
- Excellent organizational, analytical, problem solving and decision making skills. Capable of organizing and prioritizing daily and weekly goals.
- Team oriented individual capable of self motivation and a strong desire to learn.
- Willing to travel for business meetings/ presentations.

Apply to:

Send your CVs to mustafa@haydrian.com by May 20, 2010.