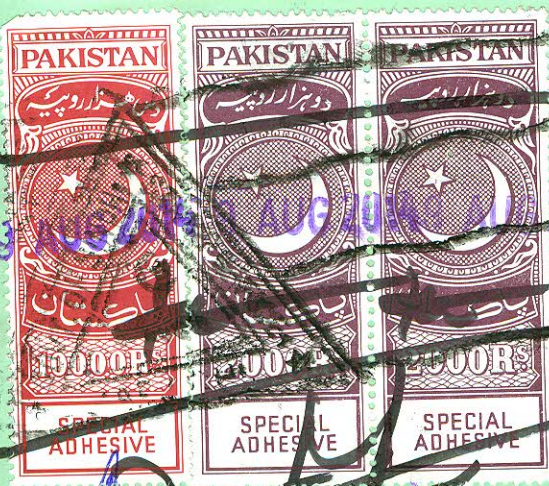


**Service Level Agreement**

**For**

**Institute of Business Administration**

**2014-15**



93  
29/8/14

RS1- 24,000/-

OFFICE SUPERINTENDENT  
Stamp Office  
Karachi  
29 AUG 2014

29/8/2014

**SERVICES/MAINTENANCE CONTRACT AGREEMENT**

THIS AGREEMENT is entered in to this 01 day of September 2014, (the 'effective date') by & between:

M/s NK Computers having its principal office at WH-18 6<sup>th</sup> Floor Techno City Mall Main Hasrat Mohani Road Karachi – Pakistan, hereinafter called company

**AND**

The Institute of Business Administration, Karachi having its office at Main Campus, University Road, Karachi – Pakistan hereinafter called Employer.

And with Company Collectively referred to as parties.

**WITNESSETH**

Whereas the Company provides services/maintenances according to Service Level Agreement (SLA) at annexure-A; and

Whereas, the Employer desires the Company to provide maintenance service and whereas the Company is willing to provide such services under the terms & conditions ser forth in this Agreement.

